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Table 4	Page 14	<b1> Employee Net by Crossbreak Base: All respondents</b1>
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Table 8	Page 30	<s4a sector=""> by Crossbreak Base: All respondents</s4a>
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Table 10	Page 42	<b4b> URBANITY by Crossbreak Base: All respondents</b4b>
Table 11	Page 45	<cl> Please think back to when you experienced [Ela] for [fixed line/ BB]. How long do you think it would have been reasonable to wait until the first suitable appointment for an engineer to visit? by Crossbreak Base: All respondents</cl>
Table 12	Page 49	<cl> Please think back to when you experienced [Ela] for [fixed line/ BB]. How long do you think it would have been reasonable to wait until the first suitable appointment for an engineer to visit? by Crossbreak Base: Experienced Provision</cl>
Table 13	Page 51	<cl> Firstly, your business wants to install a new fixed line broadband service or landline service, so you contact your communications provider to set this up. They advise you that an engineer will need to come out to your house/premises in order to activate the line. How long do you think is a reasonable wait for the earliest possible engineer appointment? by Crossbreak Base: Hypothetical Provision</cl>

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Table 21	Page 76	<wtp5> Would you be willing to pay £15 more for an installation within 10 days? by Crossbreak Base: All respondents</wtp5>
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Table 33	Page 111	<c5> Please think back to when you experienced loss of service for [fixed line/BB]. How long do you think it would have been reasonable to wait for the fault to be fixed? by Crossbreak Base: Experienced Loss of service</c5>
Table 34	Page 113	<c5> Please think back to when you experienced loss of service for [fixed line/BB]. How long do you think it would have been reasonable to wait for the fault to be fixed? by Crossbreak Base: Hypothetical Loss of service</c5>
Table 35	Page 116	<c6> And what would be an unacceptable length of time to wait? by Crossbreak Base: All respondents</c6>
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