Your response

Question

Do you agree with our proposal to implement the changes in the Universal Service Order by amending the definition of 'telephony services' in BT and KCOM's universal service conditions to remove the reference to facsimile transmission?

Your response

No, I do not agree with the proposal to reduce yet further the service once provided by removing the reference to Facsimile
Transmission the Universal Service conditions.
I am no longer in private practice as a Solicitor but, when volunteering at a Free Legal Advice
Centre or Law Centre, have found the Fax very useful, which is why I have had a Fax capable line at home since retiring from private practice, even though I do also have email.
Some people I have helped still use fax and do not have email. It would be unfortunate for those who still have Fax and do not have email to lose the use of facsimile transmission.