

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. I believe it should be possible to opt in to the scheme rather than having to opt out of it. Many people have neighbour disputes and items could be withheld or disputes could escalate. Neighbours might take exception at having individuals displaying a visible sticker to opt out as it is a sign of mistrust therefore some people might feel they can't opt out. People may be put off ordering if they know neighbours could receive parcels if they are out.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

The notification is quite leading in favour of leaving items with a neighbour, there is no address on where to complain or respond to the consultation. It is also quite wordy and I suspect many may be binned with reading.