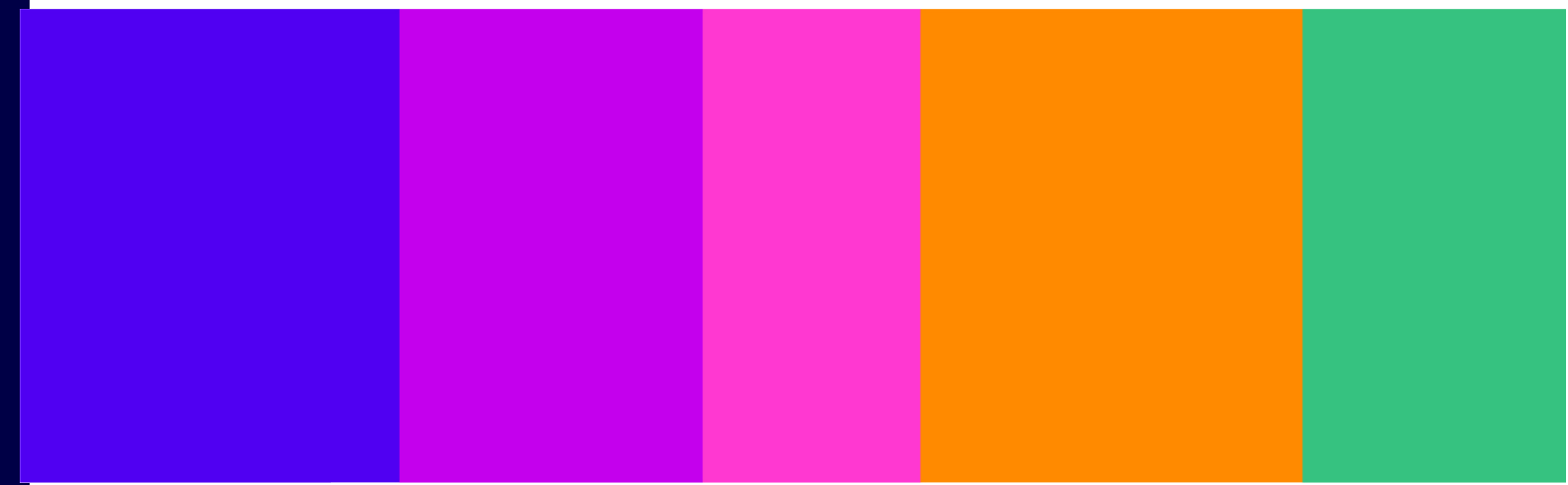


Ofcom Bulletin for complaints about BBC online material

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Introduction

This Bulletin reports on complaints made to Ofcom about the BBC's online material. It gives the outcome of Ofcom's consideration on each complaint received and where relevant, provides Ofcom's opinion on whether the BBC met the required standards for its online material.

Under the BBC's Charter and Agreement, set by Government and Parliament, the BBC is responsible for the editorial standards of its online material. Ofcom has a responsibility to consider and give an opinion on, whether the BBC has observed relevant editorial guidelines in its online material¹. This came into effect with the Digital Economy Act on 27 April 2017.

Online material means content on the BBC's website and apps. This includes written text, images, video and sound content. It does not extend to social media, Bitesize, BBC material on third party websites and World Service content, among other things.

[Ofcom's published arrangements and procedures for handling complaints about BBC online material](#) can be found on the Ofcom website. These documents contain more information about the types of complaints we will consider and the process we will normally follow when handling complaints.

Complaints about BBC online material must follow the 'BBC First' approach, where they are made to the BBC in the first instance. If a complainant is not satisfied with the BBC's final response to a complaint about its online standards, they may seek an independent opinion on it from Ofcom.

Unlike our role regulating the standards of BBC broadcasting and on demand programme services (such as the BBC iPlayer), Ofcom has no enforcement powers for BBC online material.

¹ This does not include content on BBC on demand programme services (such as the BBC iPlayer), which must comply with relevant rules in Ofcom's [Broadcasting Code](#).

Complaints assessed, not accepted

Closed between 2 May and 26 June 2026

Complaints about BBC online material that were upheld or partially upheld by the BBC

Below is an alphabetical list of complaints closed in this Issue which the BBC already upheld or partially upheld under the BBC First system. After careful assessment, Ofcom considered that these complaints did not raise substantive issues under the relevant BBC editorial guidelines that warranted further consideration by Ofcom. [More information about how Ofcom assesses complaints about BBC online material.](#)

BBC online material	Date ²	Category	Number of complaints
BBC News website: A victory lap for Trump	09/10/2025	Accuracy	1

Complaints about BBC online material that were not upheld by the BBC

Below is an alphabetical list of complaints which the BBC did not uphold under the BBC First system. After careful assessment, Ofcom considered that these complaints did not raise substantive issues under the relevant BBC editorial guidelines that warranted further consideration by Ofcom.

BBC online material	Date ³	Category	Number of complaints
BBC News website: Bogus websites, staged protests and pretend atheists: Inside the fake asylum industry	16/04/2026	Accuracy	1

² This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.

³ This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.

BBC online material	Date³	Category	Number of complaints
BBC News website: Israeli military drops charges against soldiers accused of abusing Palestinian detainee	12/03/2026	Impartiality	1
BBC News website: Sculpting jaws, giving scores: Inside the world of looksmaxxing	15/03/2026	Impartiality	1
BBC News website: Sturgeon denies 'obsession' with gender reforms when Scotland's first minister	05/05/2026	Impartiality	1
BBC News website: Thousands gather for anti far-right march in London	29/03/2026	Impartiality	1
BBC News website: 'Vast majority' of parents should be involved if children question their gender, schools told	12/02/2026	Impartiality	1
BBC News website: We spoke to the man making viral Lego-style AI videos for Iran. Experts say it's powerful propaganda	17/04/2026	Impartiality	1
BBC News website: What does trans mean and why is there a debate about transgender people's rights?	14/01/2026	Accuracy	1
BBC News website: What does trans mean and why is there a debate about transgender people's rights?	11/02/2026	Accuracy	1
BBC News website: Woman died after vegan diet made her delusional	20/05/2026	Accuracy	1
BBC News website: Legal advisers help migrants pose as gay to get asylum, undercover BBC investigation finds	16/04/2026	Impartiality	1

BBC First

Complaints closed between 2 May and 26 June 2026

Complaints about BBC online material, made to Ofcom in the first instance

The table below is an alphabetical list of complaints about the BBC's online material which Ofcom has not assessed. This is because Ofcom only considers complaints about the BBC's online material if the complainant has already complained to the BBC and the BBC has reached its final view on the complaint. The complaints in this table were made to Ofcom before completing the BBC's process.

BBC online material	Date ⁴	Category	Number of complaints
BBC News website	10/02/2025	Impartiality	1
BBC News website	20/03/2025	Accuracy	1
BBC News website	10/05/2025	Content Information	1
BBC News website	21/08/2025	Impartiality	1
BBC News website	08/05/2026	Accuracy	1
BBC News website	10/05/2026	Impartiality	1
BBC News website: Asylum hotel ruling leaves ministers with major headache	19/08/2025	Impartiality	1
BBC News website: Cat Burns celebrates 'start of new life' after breast reduction surgery	09/01/2026	Impartiality	1
BBC News website: Chris Mason: Healey's resignation is a devastating critique of Starmer's government	11/06/2026	Impartiality	1
BBC News website: Election results	08/05/2026	Accuracy	1
BBC News website: Family says stabbed student was 'pure of heart'	07/06/2026	Harm and Offence	1
BBC News website: For Iran, this conflict is about survivability	26/03/2026	Impartiality	1
BBC News website: Former Conservative minister Nadine Dorries defects to Reform	04/09/2025	Accuracy	1

⁴ This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.

BBC online material	Date ⁴	Category	Number of complaints
BBC News website: Former Mossad official details how Israel eliminated Iran's military elite	04/07/2025	Impartiality	1
BBC News website: Gazans face tough choices as their future is debated on the global stage	04/03/2025	Accuracy	1
BBC News website: Golders Green stabbing suspect in court on three charges of attempted murder	29/04/2026	Accuracy	1
BBC News website: Greta Thunberg's Gaza flotilla hit by drones, organisers claim	09/09/2025	Impartiality	1
BBC News website: Hamas 'weaponised' sexual violence in 7 October attacks, Israeli investigation says	14/05/2026	Accuracy	1
BBC News website: Harry warns of 'deeply troubling' rise in antisemitism in UK	14/05/2026	Accuracy	1
BBC News website: Harry warns of 'deeply troubling' rise in antisemitism in UK	20/05/2026	Impartiality	1
BBC News website: Has Just Stop Oil really stopped throwing soup?	29/03/2025	Accuracy	1
BBC News website: Historic by-election win sends message to Labour and SNP – Badenoch	20/06/2026	Impartiality	1
BBC News website: HS2 blew billions – here's how and why	16/09/2025	Accuracy	1
BBC News website: Israeli army fired more than 100 shots in Gaza medics' killing, audio suggests	12/04/2025	Impartiality	1
BBC News website: Israeli attacks kill dozens within days in Lebanon despite ceasefire	05/05/2026	Accuracy	1
BBC News website: JD Vance's blast at Europe ignores Ukraine and defence agenda	15/02/2025	Impartiality	1
BBC News website: John Simpson: 'I've reported on 40 wars but I've never seen a year like 2025'	20/01/2026	Impartiality	1
BBC News website: Judge rejects claims of alleged bias at employment tribunal	14/11/2025	Impartiality	1
BBC News website: LGBTQ+ community gathers for festive celebration	01/01/2026	Accuracy	1

BBC online material	Date ⁴	Category	Number of complaints
BBC News website: Small boat migrant guilty of attempting knife attack on Israeli embassy	01/05/2026	Harm and Offence	1
BBC News website: Starmer U-turns on benefits cuts after Labour backlash	05/07/2025	Impartiality	1
BBC News website: The deadly plane attack at the centre of Castro's indictment	20/05/2026	Impartiality	1
BBC News website: What we know about how Northern Ireland's riots were organised	12/06/2026	Accuracy	1
BBC News website: Why is pony and trap racing being banned on roads?	03/05/2026	Accuracy	1
BBC News website: Why we struggle to protect the young from conspiracy theorist parents	03/10/2025	Impartiality	1
BBC Sport website	18/05/2026	Accuracy	1
BBC Sport website: Dominant Sabalenka reaches Brisbane final	09/01/2026	Accuracy	1

[More information about how Ofcom assesses complaints about BBC online material.](#)

Out of remit complaints

The table below includes complaints which have not been assessed by Ofcom because they fall outside of Ofcom’s remit under its arrangement with the BBC.

BBC online material	Date⁵	Number of complaints
BBC Bitesize: What is white privilege?	30/10/2022	1
BBC News website	25/04/2026	1
BBC News website	01/05/2026	1
BBC News website	06/05/2026	1
BBC News website: We want to make it easier to have children – Farage	27/05/2025	1
BBC Weather Bulletin: Asia	03/12/2025	1
BBC website	07/05/2026	1

⁵ This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.