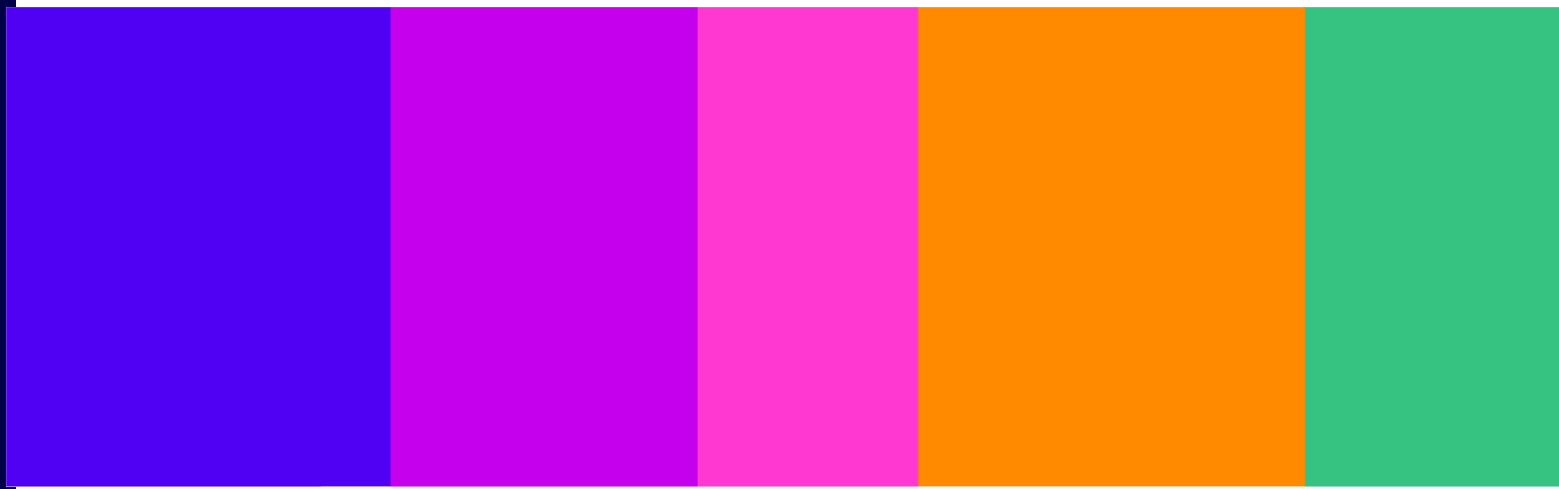


Ofcom Bulletin for complaints about BBC online material

Issue number 60

Published 7 September 2026



Contents

Section

Introduction	3
Complaints assessed, not accepted	4
BBC First	7
Out of remit complaints.....	9

Introduction

This Bulletin reports on complaints made to Ofcom about the BBC's online material. It gives the outcome of Ofcom's consideration on each complaint received and where relevant, provides Ofcom's opinion on whether the BBC met the required standards for its online material.

Under the BBC's Charter and Agreement, set by Government and Parliament, the BBC is responsible for the editorial standards of its online material. Ofcom has a responsibility to consider and give an opinion on, whether the BBC has observed relevant editorial guidelines in its online material¹. This came into effect with the Digital Economy Act on 27 April 2017.

Online material means content on the BBC's website and apps. This includes written text, images, video and sound content. It does not extend to social media, Bitesize, BBC material on third party websites and World Service content, among other things.

[Ofcom's published arrangements and procedures for handling complaints about BBC online material](#) can be found on the Ofcom website. These documents contain more information about the types of complaints we will consider and the process we will normally follow when handling complaints.

Complaints about BBC online material must follow the 'BBC First' approach, where they are made to the BBC in the first instance. If a complainant is not satisfied with the BBC's final response to a complaint about its online standards, they may seek an independent opinion on it from Ofcom.

Unlike our role regulating the standards of BBC broadcasting and on demand programme services (such as the BBC iPlayer), Ofcom has no enforcement powers for BBC online material.

¹ This does not include content on BBC on demand programme services (such as the BBC iPlayer), which must comply with relevant rules in Ofcom's [Broadcasting Code](#).

Complaints assessed, not accepted

Closed between 27 June and 28 August 2026

Complaints about BBC online material that were upheld or partially upheld by the BBC

There were no complaints closed in this Issue which the BBC already upheld or partially upheld under the BBC First system.

[More information about how Ofcom assesses complaints about BBC online material.](#)

Complaints about BBC online material that were not upheld by the BBC

Below is an alphabetical list of complaints which the BBC did not uphold under the BBC First system. After careful assessment, Ofcom considered that these complaints did not raise substantive issues under the relevant BBC editorial guidelines that warranted further consideration by Ofcom.

BBC online material	Date ²	Category	Number of complaints
BBC News website: A grim week for Starmer – but things could be about to get worse	17/06/2026	Impartiality	1
BBC News website: BBC boss vows to tackle Britain's 'crisis of trust'	24/06/2025	Accuracy	1
BBC News website: British Museum postpones Jewish Culture Month event over protest fears	29/05/2026	Impartiality	1
BBC News website: Downing Street hits out after Vance post about Henry Nowak	30/07/2026	Accuracy	1
BBC News website: Facing a seismic by-election, the people of Makerfield tell us what matters to them	11/06/2026	Politics, Public Policy and Polls	1
BBC News website: Farage pauses Cameo account for security reasons, says Reform UK	20/03/2026	Accuracy	1

² This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.

BBC online material	Date ²	Category	Number of complaints
BBC News website: Gaza flotilla activists allege abuse by Israeli forces while detained	23/05/2026	Impartiality	1
BBC News website: Gaza sisters win prize for turning rubble into reusable bricks	13/05/2026	Accuracy	1
BBC News website: Giant banquets rile radical left in France	06/06/2026	Impartiality	1
BBC News website: Has US achieved its war objectives in Iran?	09/04/2026	Accuracy	1
BBC News website: I wouldn't marry him until he paid off his debt, now I'm in charge of our money	19/07/2026	Impartiality	1
BBC News website: Iran says it targeted American base after fresh US strikes	23/06/2026	Accuracy	1
BBC News website: Israel put on UN sexual violence in warzones blacklist for first time	30/05/2026	Impartiality	1
BBC News website: Israeli military says Hezbollah targets struck in Beirut	25/06/2026	Impartiality	1
BBC News website: John Simpson: 'I've reported on 40 wars but I've never seen a year like 2025'	20/01/2026	Accuracy	1
BBC News website: Legal advisers help migrants pose as gay to get asylum, undercover BBC investigation finds	15/04/2026	Accuracy	1
BBC News website: Melania Trump denies ties to Jeffrey Epstein and urges hearing for survivors	09/04/2026	Accuracy	1
BBC News website: One dead, five injured after shooting in Israel	08/06/2026	Accuracy	1
BBC News website: 'Relief' as 44 kidnapped children and teachers freed after Nigerian army operation	01/06/2026	Accuracy	1
BBC News website: Spanish woman who died through euthanasia failed by state, say critics	27/03/2026	Accuracy	1
BBC News website: The Caribbean islands that give you a passport if you buy a home	01/08/2025	Impartiality	1
BBC News website: TikTok influencer charged with Dubai murder	30/06/2026	Accuracy	1
BBC News website: Weapons-obsessed killer jailed for student's murder	01/06/2026	Impartiality	1

BBC online material	Date ²	Category	Number of complaints
BBC News website: What does trans mean and why is there a debate about transgender people's rights?	26/05/2026	Accuracy	1

BBC First

Complaints closed between 27 June and 28 August 2026

Complaints about BBC online material, made to Ofcom in the first instance

The table below is an alphabetical list of complaints about the BBC's online material which Ofcom has not assessed. This is because Ofcom only considers complaints about the BBC's online material if the complainant has already complained to the BBC and the BBC has reached its final view on the complaint. The complaints in this table were made to Ofcom before completing the BBC's process.

BBC online material	Date ³	Category	Number of complaints
BBC News website	02/04/2026	Harm and Offence	1
BBC News website	10/08/2026	Accuracy	1
BBC News website	12/08/2026	Accuracy	1
BBC News website	26/10/2025	Accuracy	1
BBC News website: Are young women more left wing than men – and, if so, why?	23/08/2025	Impartiality	1
BBC News website: Fact-checking RFK Jr's views on health policy	15/11/2024	Impartiality	1
BBC News website: Food bills on course to rise by £275 a year as prices jump	23/07/2025	Accuracy	1
BBC News website: How transparent are the royals being about money?	26/06/2026	Accuracy	1
BBC News website: 'I'm angry. It's not right' – locals want asylum hotels shut, but are shared houses the answer?	09/09/2025	Accuracy	1
BBC News website: Israeli president concerned over proposed renaming of park	01/12/2025	Impartiality	1
BBC News website: Report in relation to renaming Herzog Park set to be withdrawn			

³ This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.

BBC online material	Date ³	Category	Number of complaints
BBC News website: Israeli strikes kill six people in Gaza including Al Jazeera cameraman, officials say	20/06/2026	Impartiality	1
BBC News website: Jenrick defends comment on not seeing 'another white face' in Handsworth	07/10/2025	Impartiality	1
BBC News website: John Simpson: 'I've reported on 40 wars but I've never seen a year like 2025'	20/01/2026	Impartiality	1
BBC News website: Martine Croxall broke rules over 'pregnant people' facial expression, BBC says	06/11/2025	Accuracy	1
BBC News website: 'Reprehensible' rapist jailed for 12 years	10/11/2025	Accuracy	1
BBC News website: Restore Britain leader describes Dunblane tragedy as 'one murder'	09/07/2026	Accuracy	1
BBC News website: Tate brothers arrested in US as further UK charges take total to 59	19/07/2026	Accuracy	1
BBC News website: Tehran launches more strikes after explosions reported in southern Iran	09/07/2026	Impartiality	1
BBC News website: Toilets and changing rooms must be used on basis of biological sex, guidance confirms	21/05/2026	Accuracy	1
BBC website: What's Up Docs? – Do I need testosterone?	21/06/2026	Accuracy	1

[More information about how Ofcom assesses complaints about BBC online material.](#)

Out of remit complaints

The table below includes complaints which have not been assessed by Ofcom because they fall outside of Ofcom's remit under its arrangement with the BBC.

BBC online material	Date ⁴	Number of complaints
BBC East of England Instagram Page	22/07/2026	1
BBC News app	25/08/2026	1
BBC News app	04/06/2026	1

⁴ This is the date the complainant first became aware of the online material. In the event that the complainant does not specify a date, we use the date that the article was published.