

Reference: 01667952

Information Requests
information.requests@ofcom.org.uk

4 October 2023

Freedom of Information request: Right to know request

Thank you for your request for information concerning network cabinets in Belfast. This request was received on 5 September 2023 and we have considered it under the Freedom of Information Act 2000 (the “FOI Act”).

Your request and our response

1. *‘Location of network cabinets that serve Dee Street Belfast’*
2. *‘Location of network cabinets that serve Island Street Belfast’*
3. *‘Location of network cabinets that serve Beersbridge Road Belfast’*

In response to questions 1 – 3 of your request, we potentially hold this information in that we can identify the cabinet(s) that serve properties that are identified on this road. However, this information is exempt from disclosure under section 44 of the FOI Act. Section 44 exempts the disclosure of information which is prohibited by another enactment. In this case the other enactment is section 393(1) of the Communications Act 2003 (the Act), which prohibits the disclosure of information which relates to a business and has been obtained in the exercise of Ofcom’s functions, including information obtained in preparation and publication of infrastructure reports, unless Ofcom has the consent of the business or one of the statutory gateways for disclosure in section 393(2) of the Act is engaged, neither of which is engaged here. Section 44 is an absolute exemption under the FOI Act and does not require a public interest test.

4. *‘Static Ip Addresses associated with the network cabinet that serves Dee Street Belfast’*
5. *‘Static Ip Addresses associated with the network cabinet that serves Island Street Belfast’*
6. *‘Static Ip Addresses associated with the network cabinet that serves Beersbridge Road Belfast’*
7. *‘Number and names of Broadband Providers using the network cabinet that serves Dee Street Belfast’*
8. *‘Number and names of Broadband Providers using the network cabinet that serves Island Street Belfast’*

9. *'Number and names of Broadband Providers using the network cabinet that serves Beersbridge Road Belfast'*

10. *'Names of account holders that open reach has services in Dee Street Belfast in last 5 years'*

In response to questions 4 to 10 we do not hold this information.

Ofcom do have a publicly available [broadband checker](#) which allows you to look up network operators (but not retail service providers) present at specific addresses which you may find helpful.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF