

Reference: 1672096

Information Rights  
Information.requests@ofcom.org.uk

17 October 2023

## Freedom of Information: Right to know request.

Thank you for your request for information about street works for the telecom industry.

We received this request on 19 September 2023 and have considered it under the Freedom of Information Act 2000 (“the Act”).

### Your request and our response.

*If possible, could we get any of the following information for the Telecoms sector, ideally in a raw format to allow for data analysis:*

*Number of works broken down by:*

- \* Activity type (Repair, maintenance, fibre rollout etc., the more granular the better)*
- \* Permit type (Immediate, major, standard, minor etc)*
- \* Region*
- \* Company.*

I have investigated your request and can confirm we do not hold this information, as we do not collect data on street works. You may wish to contact local authorities as they may have information on street works.

*If possible, could we also get data relating to how far along the fibre rollout is for each country and projections for how this is expected to change over the coming years. Note, the more information we get here, the better our estimates for the industry will be which will allow for more targeted innovations/reductions in emissions.*

There is an international comparison scorecard that we publish every year:

[International Broadband Scorecard 2022: interactive data - Ofcom](#)

And for the UK, the current fibre build can be found in the Connected Nations Summer Update:

[Connected Nations update: Summer 2023 - Ofcom](#)

The plans for further UK fibre build can be found here (note that this report is expected to be updated later this calendar year):

[Connected Nations - Planned Network Deployment - Ofcom](#)

I hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely,

Information requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#).

Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF