

Reference: 01791703

Information Requests
information.requests@ofcom.org.uk

04 April 2024

Freedom of Information request: Right to know request

Thank you for your request for information about our ADSL Broadband Database and ICT Data.

We received this request on 11 March 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

I found a couple of academic papers that make use of your ADSL Broadband dataset, and I believe access to this dataset would be vital for my research. Additionally, information and access to the data available for other ICT indicators (e.g. television and radio networks and penetration) would serve as a meaningful source for my research and improve the depth and accuracy of my analysis. In this regard, may I kindly request access to the above dataset, as well as information on other ICT indicators that you collect, including the level of disaggregation?

Our response

Ofcom does not hold an 'ADSL Broadband Database'. However broadband coverage and availability is available to the public and can be found on our Connected Nations Open Data website at [Data downloads - Ofcom](#) which you may find helpful. Unpicking ADSL from this data is generally possible as speeds <30Mbit/s will generally represent ADSL.

Information about the data and the terminology used can be found in the associated 'About this data' files.

For your information and interest, please have a look at our [Media Nations 2023 reports](#), which has extensive data showing the usage (and change of usage) of both connected and broadcast TV and Radio services.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).