

Reference: 01922252

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

4 December 2024

## Freedom of Information request: Right to know request

Thank you for your request for information about the Specialist Computer Center contract.

Your request was received on 13 November 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request & our response

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*“Further to the original response, the Specialist Computer Center contract expired in June. I would like to know whether this contract is still valid or replaced by another supplier.*

*If the contract extended further, please share the latest contract end dates and also confirm other contract information remains the same.”*

We note your request is a follow up to the FOI response we published on 29 January 2024: [ICT Contracts](#).

The contract with Specialist Computer Center PLC, for our Server Hardware Maintenance Agreement, has been renewed and is due to expire on 31 July 2025.

The 12-month cost of the Server Hardware maintenance contract is £3,151 including V.A.T.

We hope this information is useful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner’s Office](#).