

Reference: 1977775

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

28 April 2025

## Freedom of Information request: Right to know request

Thank you for your request for information about Welsh language translation.

We received this request on 27 March 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request

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*I would like to request the following information:*

- 1. Costs of providing Welsh-language translations for press releases and publications,*
- 2. Total salary costs of all translators employed by Ofcom.*
- 3. Total salary costs of all Welsh-language translators employed by Ofcom.*

### Our response

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By way of background, as Ofcom is a public body with an office in Cardiff, we comply with Ofcom’s [COMPLIANCE NOTICE – SECTION 44 WELSH LANGUAGE \(WALES\) MEASURE 2011](#) issued by the Welsh Language Commissioner on 25 July 2016. This notice sets out how Ofcom must provide and promote services through the Welsh language and carries Ofcom’s full authority, support and approval.

- 1. Costs of providing Welsh-language translations for press releases and publications.*

£202,216.73 for the financial year 2024-25. This figure includes Welsh language translations for press releases and publications and a wide range of other areas including simultaneous translation, website translation, graphics translation, correspondence translation, newsletter translation and social media translation into the Welsh language. Please note costs vary year to year.

- 2. Total salary costs of all translators employed by Ofcom.*

We do not employ colleagues specifically as translators at Ofcom. We contract out Welsh language requirements to third parties, however colleagues in our Wales office are able to provide short translations in Welsh as part of their roles, as required. Colleagues in our Standards

and Audience Protection team are able to provide translations in Urdu, Pashto/Pushto, Arabic, Punjabi, Hindi, Gujrati and French for programmes in these languages as part of their roles.

*3. Total salary costs of all Welsh-language translators employed by Ofcom.*

See above – nil.

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### **Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### **Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).