

Reference: 02060418

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

19 August 2025

Dear,

### Freedom of Information request: Right to know request

Thank you for your request for information concerning Updated Illegal Content Judgements Guidance Statement File to Correct Error.

We received this request on 8 August 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

#### Your request

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*“I am writing in relation to your statement about updating the illegal content judgements guidance to correct an error as published on your website on 30 July 2025. I understand that there were changes made to the previous guidance. While you have made accessible both the superseded and the updated versions on your website, it is not quite clear what the correction made concerned. I am kindly requesting further information as to the correction that was made so that I can understand what was changed.”*

#### Our response

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The change to our Illegal Content Judgements Guidance was made in order to correct a small technical inaccuracy in Annex 1 of the statement. In the initial publication, the word 'not' had been omitted from one of our 'Further notes' in the terrorism section (p.214 initial version – p.215 updated version), and as such had unintentionally misrepresented a piece of case law.

This error did not impact our policy as set out in the main guidance, where the law had been correctly stated, but we considered it was appropriate to amend the annex as soon as possible. While we were making this update, we also took the opportunity to add in cross-references to the now-published Guidance on Content Harmful to Children. These can be found in relevant ‘reference’ boxes through the guidance section. At the same time, we also reformatted Annexes 1 and 2 so that they are in a more accessible format.

I hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).