

Reference: 01986377

Information Requests
information.requests@ofcom.org.uk

16 May 2025

Freedom of Information request: Right to know request

Thank you for your request for information concerning changes to the online safety tool.

We received this request on 15 April 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

Your tool, linked to from

<https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ofcom.org.uk%2Fonline-safety%2Fillegal-and-harmful-content%2Fcheck-how-to-comply-with-the-illegal-content-rules%2F&data=05%7C02%7CInformation.Requests%40ofcom.org.uk%7C4d996124233245d39d3608dd7c28170f%7C0af648de310c40688ae4f9418bae24cc%7C0%7C0%7C638803233821033785%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoitWFBpbCIsldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=q1fVY69b3IroRhFG3eGPRcbcBp%2Bvemv5E8Yo30KpPw%3D&reserved=0><<https://www.ofcom.org.uk/online-safety/illegal-and-harmful-content/check-how-to-comply-with-the-illegal-content-rules/>>

says "Last updated: 24 February 2025"

Is there any information on what changes were made to the tool between 16 December 2024 and 24 February 2025 please?

Our response

The information you have requested can be found on the following webpages:

[\[ARCHIVED CONTENT\] Check how to comply with the illegal content rules - Ofcom](#)

[\[ARCHIVED CONTENT\] Check how to comply with the illegal content rules - Ofcom](#)

No amendments to the tool itself were made, and the changes were to reflect the update from the draft codes to the final updated Codes of practice which were released on 24 February 2025.

We hope this information is useful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).