

Reference: 02080880

Information Requests
information.requests@ofcom.org.uk

21 October 2025

Freedom of Information request: Right to know request

Thank you for your request concerning the number of reported complaints in relation to callsign GB3TU.

We received this request on 23 September 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request & our response

Please you let me know how many complaints you have received in 2024 and in 2025 in relation to on going problems on an amateur radio repeater, callsign GB3TU.

We can neither confirm nor deny whether we hold any information in scope of this request.

By virtue of section 40(5B)(a)(i) of the FOI Act, the duty to confirm or deny holding information does not arise if doing so would contravene any of the data protection principles set out in the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. Those principles include that personal data must be processed fairly and lawfully. In this case, confirming or denying the existence of the information would risk disclosing personal data relating to an individual and we consider that such disclosure would not be lawful, fair or/and transparent.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner’s Office](#).