

Reference: 02074251

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

2 October 2025

Dear,

### Freedom of Information request: Right to know request

Thank you for your request for information concerning Status of phone number 07492 8.....

We received this request on 6 September 2025 and we have considered your request under the Freedom of Information Act 2000.

#### Your request

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*“This number remained technically active (accepting calls/messages) from 2016 until 2023, despite apparent lack of active user management, which has raised questions about its official status.*

*I would like to know:*

- Whether this number was/is officially parked, suspended, or placed under any special regulatory status by Ofcom*
- If any formal requests have been made by telecommunications companies, entertainment/media organizations, or other parties regarding the management or restriction of this number*
- Any records of regulatory actions, investigations, or special arrangements involving this number.”*

#### Our response

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Ofcom allocate blocks of mobile numbers to communications providers in blocks of 100,000 and geographic numbers are allocated in blocks of 10,000, 1000, or 100.

The number block including ‘7492 8’ is currently allocated to Hutchinson 3G. It was allocated to them on 29 May 2014. We do not hold any further information on specific phone numbers within number block ranges including yours.

For general information on numbering please see our website [here](#).

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

#### Information Requests

##### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will

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try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).