

Reference: 02079881

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

16 October 2025

## Freedom of Information request: Right to know request

Thank you for your request for information concerning Telegraph's story on LuaLua TV. We note that this is a follow-up to your previous requests: [LuaLuaTV](#) & [Complaints about LuaLua TV and Shells for Media](#).

We received this request on 18 September 2025 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

### Your request & our response

---

*In December 2023 the Telegraph ran an expose on one of your licence holders: LuaLua TV. This expose revealed LuaLua broadcasts organisation supportive of and promoting proscribed groups including Hamas and Hezbollah. When responding to the Telegraph, OFCOM indicated that it is unable to act over the content of LuaLua TV because it broadcasts only online.*

*Under FOI legislation, please can you disclose all relevant internal correspondence around this issue not covered by legal privilege, including but not limited to emails discussing how to respond to the Telegraph's article.*

We have searched our records for any information relating to internal discussion of the Telegraph article, including our response to the article, and we can confirm that we do hold information in scope of your request.

However, we are unable to provide the information requested as it is exempt from disclosure pursuant to section 44 of the FOI Act. Section 44(1) of the FOI Act exempts the disclosure of information where this disclosure is prohibited by or under any enactment i.e. legislation. Under section 393 of the Communications Act 2003 we are prohibited from disclosing information which relates to a business which we have obtained in the course of exercising our functions relating to broadcasting unless we have the consent of that business or one of the statutory gateways under section 393(2) of the Communications Act 2003 is met, neither of which applies here. Section 44 is an absolute exemption and does not require a public interest test.

Other exemptions may also apply, including Section 42, concerning legal privilege.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### **Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### **Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).