

Reference: 02064605

Information Requests
information.requests@ofcom.org.uk

15 September 2025

Freedom of Information request: Right to know request

Thank you for your request for information concerning health and safety inspections in Glasgow, G53 [REDACTED].

We received this request on 17 August 2025 and we have considered your request under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

Your request & our response

I would like copies of all health and safety inspection records and any work which was undertaken to comply with regulations, and who was the Person/s instructed by Openreach to carry out this work, for any apparatus located in the back gardens between number [REDACTED], Glasgow. G53 [REDACTED] between 1999-2025.

We do not hold this information. We suggest that you contact [Openreach](#) directly.

I would like to know what the minimum and maximum safe distance that any man/woman/child must be away from these poles, that hold a DANGER label due to overhead fibres?

What is the DANGER label referring to?

How long can an engineer be exposed to this DANGER whilst working up on the pole?

We do not hold information relating to these specific poles, but our understanding is that in general technicians must observe certain safety precautions when working with optical fibre cables as they carry low power (Class 1M¹) laser light. Optical fibre cables on poles do not present any hazard to persons in the vicinity of the poles.

Has Openreach ever had any cases taken against them due to the danger that is exposed?

We do not hold this information.

I would like copies of any documents in relation to Openreach complying with any General Conditions they must adhere to, which mandates maintaining network safety and service.

We do not hold this information.

How many Health & Safety breaches in total have Openreach been found guilty on in the same period of 1999-2025?

¹ [UK Health Security Agency – Laser radiation: safety advice](#)

We have interpreted your request to refer to breaches of health and safety legislation in connection with network safety. Ofcom does not have an enforcement role in this area, therefore we do not hold this information.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).