

Reference: 02062468

Information Requests
information.requests@ofcom.org.uk

1 September 2025

Freedom of Information request: Right to know request

Thank you for your request for information concerning Netflix's "Adolescence" series, staff pay increases, and "1000 Men and Me: The Bonnie Blue Story" complaints.

We received this request on 11 August 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request & our response

** Please detail the number of staff who worked on anything in relation to Netflix's 'Adolescence' TV show in 2025. E.G.:*

** Number of staff who worked on dealing with complaints.*

** Number of complaints received regarding the show.*

** Number of people reaching out for support regarding the issues presented in the show.*

Whilst Ofcom regulates video-on-demand services, Netflix falls under the jurisdiction of the Dutch Media Authority. Ofcom received four complaints about "Adolescence" which were administered by three different colleagues who closed these as falling outside our remit.

** Please let me know if there have been any pay increases for staff bank roll from March 2025 up until September 2025.*

Eligible Ofcom colleagues received a pay increase in July 2025.

** Please let me know how many complaints the Channel 4 documentary '1000 Men and Me: The Bonnie Blue Story' has received up until this date.*

To date, Ofcom has received 162 complaints about the Channel 4 documentary "1,000 Men and Me: The Bonnie Blue Story" which are still under assessment and will be reported in the [Broadcast and On Demand Bulletin](#) once concluded, in line with our [procedures](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).