

Reference: 02245677

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

4 August 2026

## Freedom of Information request: Right to know request

Thank you for your request for information about the build plan for Fibre in Blockley, Gloucestershire.

We received this request on 20 July 2026 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

### Your request

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*Please would you supply me with the details, including maps, of the build plan for full fibre internet Points of Termination which you agreed with Gigaclear or their agents (or Fastershire if they were the commissioning body) for addresses at the north eastern end of High Street in Blockley, Gloucestershire, GL56 9ES. This is for the following addresses:*

*Glebe House*

*The Vicarage*

*Camrose*

*Church Gates*

*Ashton House*

*The Old Pharmacy*

*all of High Street, Blockley, Moreton-in-Marsh, GL56 9ES*

*Please also supply document(s) which describe the process which the supplier is supposed to follow if they wish to deviate from the build plan.*

### Our response

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Ofcom does not have a role in determining where or how broadband providers deploy their networks. While we collect information on planned full-fibre rollouts, these are not agreed builds and providers are not required to give us the reasons for any subsequent changes to those plans.

Changes to commercially funded deployments are therefore a matter for the provider concerned.

Where a rollout is publicly funded, any proposed changes would need to be discussed with the relevant contracting authority. We do not hold information describing the procedures that suppliers are required to follow when seeking such changes.

We are unable to disclose the information we hold on build plans as we consider that its disclosure is exempt under the FOI Act. In particular, under section 44 of the FOI Act, information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Communications Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions, unless that business consents or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).