

Reference: 02133087

Information Requests
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16 February 2026

Freedom of Information request: Right to know request

Thank you for your request for information about broadcast licences, online safety, broadcast and post investigations.

We received this request on 19 January 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request & our response

I would like to request the following information:

1. *In 2025, the number of broadcast TV licenses applications received by Ofcom. (Pertaining to and in the same category of licensing as this publicly available data for the number of licenses granted for 2025: <https://www.ofcom.org.uk/tv-radio-and-on-demand/digital-tv/updates> .*

Ofcom received 17 TV broadcast applications in 2025.

2. *As of January 19th 2026, the number of investigations (either active or closed) Ofcom opened into companies and organisations under the provisions of the Online Safety Act since 1st July 2025.*

As of 19 January 2026, the number of investigations (either active or closed) Ofcom opened into companies and organisations under the provisions of the Online Safety Act since 1st July 2025 is 17. For information, we publish details of enforcement work being undertaken by Ofcom on our [website](#).

3. *As of January 19th 2026 the number of investigations (either active or closed) Ofcom opened into TV broadcast licences since 1st July 2025.*
4. *As of January 19th 2026 the number of investigations (either active or closed) Ofcom opened into broadcast radio licensees since 1st July 2025.*

Regarding questions 3 and 4, information on newly launched investigations and investigation decisions is published in Ofcom's [Broadcast and On Demand Bulletin](#). Your questions refer respectively to TV broadcast licenses, and broadcast radio licensees. There is a distinction between investigations against TV and Radio licenses (which would fall under Ofcom's General procedures for investigating breaches of broadcast licences) or *licensees* (which could potentially involve investigations against television and radio services under the areas of Standards, BBC Standards, Broadcast Licensing and Fairness and Privacy).

We've interpreted your request as referring to any investigations against such television and radio licensees, not just those related to General Procedures, and can confirm between 1 July 2025 and 19 January 2026 Ofcom has 30 investigations against TV broadcast licenses, and 23 against broadcast radio licenses.

5. *As of January 19th 2026, the number of investigations (either active or closed) Ofcom opened into postal service providers since 1st July 2025.*

There have been no investigations (either active or closed) that Ofcom opened into postal service providers since 1 July 2025. However, although outside of the parameters of your request, Ofcom did undertake an investigation into the quality of Royal Mail's service performance starting in May 2025. This can be seen [here](#).

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Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).