

Reference: 02130852

Information Requests
information.requests@ofcom.org.uk

20 February 2026

Freedom of Information request: Right to know request

Thank you for your request for information about documents regarding SB7 Mobile Limited and S P Two Ltd.

We received this request on 14 January 2026. You then clarified your request on 13 February 2026, and we have considered your request under the Freedom of Information Act 2000.

Your request

Your original request:

I would like access to documents relating to SB7 Mobile Limited in relation to a PSA ruling with the case reference number of 195400 issued on 06 September 2023.

Whilst I am aware of an ongoing Ofcom investigation into SB7 Mobile Limited (case reference CW/01291/02/25), I ask for any available documents and information relating to this investigation to be provided also.

I am also aware of an ongoing Ofcom investigation into S P Two Ltd (case reference CW/01290/02/25), I ask for any available documents and information relating to this investigation to be provided.

Furthermore, I ask for any and all documents related to SB7 Media Limited or S P Two Ltd held by Ofcom, or the now defunct PSA, to be released.

Your clarified request:

I would like to understand the status and outcomes of the investigations, CW/01290/02/25 and CW/01291/02/25 as they each seem to have been active for over a year.

Our response

The status of the investigation **CW/01290/02/25 Investigation into premium rate service provider S P Two Ltd** is ongoing, the outcome of the investigation will be published on the Ofcom website ([here](#)).

The status of the investigation **CW/01291/02/25 Investigation into premium rate services provider SB7 Mobile Ltd** is ongoing, the outcome of the investigation will be published on the Ofcom website ([here](#)).

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).