

Reference: 02127153

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

4 February 2026

## Freedom of Information request: Right to know request

Thank you for your request for information concerning enforcement action against X (Twitter) under the Online Safety Act.

We received this request on 7 January 2026 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

### Your request & our response

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1. *Contravention Notices: Details of any provisional or final "notices of contravention" issued to X (formerly Twitter) or xAI since the Online Safety Act's enforcement powers began, specifically relating to AI-generated intimate image abuse.*

We can confirm that no contravention notices have been issued to X or xAI. We opened an [investigation](#) into X on 12 January 2026, which remains ongoing.

2. *Urgent Contact Records: Records of the "urgent contact" made by Ofcom to X/Twitter in January 2026 regarding the Grok AI chatbot and the generation of images depicting minors.*

Whilst we hold this information, we are withholding this as we consider it is exempt from disclosure under section 44(1) of the FOI Act. Section 44(1) of the FOI Act provides that information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions in relation to the online safety act, unless that business consents or one of the statutory gateways under section 393(2) of the Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

3. *Risk Assessment Compliance: Whether X has submitted its mandatory "Illegal Harms Risk Assessment" as required by the Act, and whether Ofcom has issued any penalties for failure to comply with this specific duty.*

Whilst we hold this information, we are withholding this as we consider it is exempt from disclosure under section 44(1) of the FOI Act. Please refer to the answer under question 2 for further details.

We can however confirm that Ofcom has not issued any penalties to X for failure to comply with their duty to complete a risk assessment. Please be aware that the completion of a risk assessment is mandatory under the Online Safety Act, however it is not mandatory to submit a completed risk assessment to Ofcom unless we formally request it.

Yours sincerely,

## Information Requests

### **Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### **Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).