

Reference: 02123540

Information Requests
information.requests@ofcom.org.uk

12 January 2026

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning a breakdown of complaints between TV and radio.

We received this request on 22 December 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"Ofcom recently reported that you had almost 50,000 complaints about TV and radio in 2024. Are you able to give the breakdown of complaints between TV and radio. Within the radio figure is it possible to give the breakdown between commercial and community radio stations.

I would be happy for the figures to be broken down by type of Ofcom licence held if that is easier to calculate."

Our response

Of the 49,279 total standards complaints received in 2025, 1,482 complaints related to radio, of which 1,400 complaints related to commercial radio stations and 82 complaints were for community stations. The remaining 47,797 complaints related to television.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).