

Reference: 2119226

Information Requests
information.requests@ofcom.org.uk

7 January 2026

Freedom of Information request: Right to know request

Thank you for your request for information about complaints regarding Rachel Johnson on LBC from 2023 to present.

We received this request on 8 December 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request and our response

1. *The total number of complaints received regarding Rachel Johnson's broadcasts during this period.*
71.

2. *A breakdown of these complaints by month (monthly totals only).*

March 23 – 1
April 23 – 4
September 23 – 6
November 23 – 5
December 23 – 5
January 24 – 9
February 24 – 8
March 24 – 3
April 24 – 9
May 24 – 1
June 24 – 1
August 24 – 1
September 24 – 4
October 24 – 1
July 25 – 1
August 25 – 2
September 25 – 3
October 25 – 5
November 25 – 4
December 25 -1

3. *Of these complaints:*

a. *How many were assessed at the initial stage and not taken forward.*

None of these cases were closed at the initial assessment stage set out under [Paragraph 1.22 of our Procedures](#).

b. How many were opened for further assessment.

All complaints were assessed under Paragraphs 1.23-1.24 of our Procedures.

c. How many were escalated to investigation.

None.

d. How many investigations remain ongoing.

Not applicable.

e. How many investigations have been completed.

Not applicable.

4. For any completed investigations, please state the outcome (for example: no further action, resolved, breach, etc.).

Not applicable.

We hope this information is helpful.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).