

27 January 2026

Freedom of Information request: Right to know request

Thank you for your request for information about Market Surveillance.

We received this request on 8 December 2025 and we have considered it under the Freedom of Information Act 2000 ('the FOI Act'). We wrote to you on 22 December 2025, explaining that we needed more time to consider where the public interest lay in withholding or disclosing the information requested. We have now concluded our consideration.

Your request and our response

In the Statement published by Ofcom on 27 October 2025, it states "Ofcom conducts market surveillance and where necessary has non-compliant equipment taken off the market".

In the light of this, and other similar statements;

1. What is Ofcom's remit regarding market surveillance?

Clarified as:

1. What is Ofcom's remit regarding market surveillance? Given the Statement published by Ofcom on 27 October 2025, which states "Ofcom conducts market surveillance....." I would like to understand your remit (from HMG) on Market Surveillance and how Ofcom discharges this remit.

Ofcom is a UK enforcing authority for the radio equipment regulations 2017 and the EMC regulations 2016.

See this page for information on our role and duties: <https://www.ofcom.org.uk/spectrum/radio-equipment/radio-spectrum-and-the-law>>

Ofcom regulates this area to protect and manage radio spectrum from non-compliant equipment which could cause serious interference to authorised spectrum users. Ofcom can issue notices suspending sales and seize equipment and can bring criminal prosecutions if it has reasonable grounds to suspect that a relevant regulation has been contravened.

Information on Ofcom's approach to enforcement can be found on our website here:

[Our approach to spectrum compliance and enforcement](#)

2. How many staff does Ofcom have whose job description (or equivalent) includes the task of market surveillance?

In general, 16 staff members have responsibilities that include market surveillance. However, cases and investigations are handled by multi-disciplinary teams, which means that colleagues from other areas—such as legal or policy—often contribute to specific cases or investigations as well.

3. *Over a recent period of time of your choosing, approximately how many FTE (Full Time Equivalent) staff have dedicated their time to carrying out your responsibilities for Market Surveillance?*

Clarified as:

“Over a recent period of time of your choosing...”. I am therefore enabling you to choose (and specify) a period of time for which you are able to provide the appropriate information. The exact period is unimportant and could for example be a 6 month period, a 12 month period or say, a period of 100 days between dates x and y.

Please see our response at Q2 above.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).