

Reference: 02119775

Information Requests
information.requests@ofcom.org.uk

8 January 2026

Dear,

Freedom of Information request: Right to know request

Thank you for your modified request for information concerning RCA Complaint data - radio interference St Johns Wood NW8.

We received this request on 10 December 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

We note that your request is a follow up to a previous request – see the published response here: [Complaint - radio interference St Johns Wood](#)

Your request

“I wish to raise a request for information under the above Act.

*1. Has a complaint ever been received by **the Radio Investigation Service and/or the Radio Communications Agency** about radio interference affecting VHF (FM) and/or HF in the St John’s Wood NW8 Postcode area of London **or about the National Grid Transmission Substation in Lodge Road NW8** between 2000 and 2019;*

2. Please state the date of the complaint and provide the details ;

3. Was an investigation carried out ;

4. What was the result of the investigation ie., was the source of the radio interference identified ;

5. What was the source ;

6. Was the complaint satisfactory resolved and when ; and

7. Please provide copies of all relevant documentation in support of the answers given to the above.”

Our response

We do not hold any of the requested information.

As noted in our previous response, we hold data from 2016 onwards. Any information that may potentially have been relevant to your request prior to this date would have been destroyed in line with our recorded retention policies.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).