

Reference: 02230428

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

17 July 2026

Dear,

### Freedom of Information request: Right to know request

Thank you for your request for information concerning complaints on GB news about LGBTQIA+ community. Based on complaints received by Ofcom, we believe your request relates to *Saturday Night Five* broadcast on GB News on 20 June 2026, and *Alex Armstrong Tonight* broadcast on GB News on 5 July 2026.

We received this request on 6 July 2026 and we have considered your request for the number of complaints under the Freedom of Information Act 2000 ("the FOI Act").

### Your request

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*"I write to address the ongoing silence and inaction in regards to provably false claims made on GB news about the LGBTQIA+ community.*

*You will likely be aware of the continual increase in hate crimes against our community. With a direct correlation to the rise in hate speech and the rise of right wing voices such as those heard on GB news.*

*People are dying.*

*And your inaction in regards to an issue that is negatively impacting people's lives is quite frankly disgusting and arguably complicit.*

*I demand a Public access request into exactly how many complaints you have received in regards to these recent comments."*

### Our response

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By way of background, complaints about broadcast standards are carefully assessed under Ofcom's [Broadcasting Code](#) ("the Code") which sets standards for programme content that all Ofcom licensees must follow. Individual complaints received by Ofcom are assigned to cases, and a case is opened when Ofcom is assessing a specific programme or issue and each case may consist of one or more complaints. In line with our published complaints [procedures](#), we review every complaint we receive to consider whether it raises potentially substantive issues under the Code which warrant investigation by Ofcom. If we consider that these standards may have been breached, we will investigate. You can find decisions about complaints we have considered in [Ofcom's Broadcast and On Demand Bulletin](#), published every fortnight on our website.

In relation to the total number of complaints received about the programmes we believe your request refers to, this information is publicly available on our website as Ofcom publishes data about programmes that have received more than 50 standards complaints in our [Weekly Broadcast Reports](#).

For ease of reference, the total complaints received about the programmes are published in the reports covering complaints received between 23 to 29 June 2026, 30 June to 6 July 2026, and 7 to 13 July 2026.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).