

Reference: 02238997

Information Requests
information.requests@ofcom.org.uk

17 July 2026

Freedom of Information request: Right to know request

Thank you for your request concerning LBC Complaints - broadcast on 10th July 2026.

We received this request on 13 July 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request & our response

Please provide the total number of complaints received by Ofcom to date that concern programmes broadcast on LBC on 10th July 2026.

To help specify this request, I would like this data broken down by the programme presenter(s) or show that the complaints were directed against (for example, each individual presenter's slot broadcast on that specific date).

By way of background, complaints about broadcast standards are carefully assessed under Ofcom's [Broadcasting Code](#) ("the Code") which sets standards for programme content that all Ofcom licensees must follow. Individual complaints received by Ofcom are assigned to cases, and a case is opened when Ofcom is assessing a specific programme or issue and each case may consist of one or more complaints. In line with our published complaints [procedures](#), we review every complaint we receive to consider whether it raises potentially substantive issues under the Code which warrant investigation by Ofcom. If we consider that these standards may have been breached, we will investigate. You can find decisions about complaints we have considered in [Ofcom's Broadcast and On Demand Bulletin](#), published every fortnight on our website.

Ofcom has received two complaints about programmes broadcast on LBC on 10 July 2026, related to Nick Ferrari (07:00) and Shelagh Fogarty (13:00).

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).