

Reference: 2206921

Information Requests

information.requests@ofcom.org.uk

22 June 2026

Freedom of Information request: Right to know request

Thank you for your request for information about Ofcom's regulatory approach and Apple accepting passports.

We received this request on 22 May 2026 and we have considered it under the Freedom of Information Act 2000 ('the FOI Act').

Your request and our response

1. *You said: "We have met with Apple and discussed the broader subject of age assurance on a handful of occasions alongside many other topics." Could you clarify what criteria Ofcom applies when determining whether stakeholder engagement with services on implementation approaches related to age assurance forms part of Ofcom's "regulatory approach" for the purposes of equality analysis and public law duties?*

We do not have fixed criteria for determining whether stakeholder engagement with services on implementation approaches related to age assurance forms part of Ofcom's "regulatory approach" for the purposes of equality analysis and public law duties. Each engagement with each stakeholder raises different matters. We address those matters in accordance with our statutory and public law duties.

2. *I also note that Apple now allows passports in the UK. Has Ofcom raised this question with Apple on or after 24 March 2026? See <https://support.apple.com/en-gb/125662>*

We have investigated your request and can confirm we do not hold this information.

We note that there has been a significant number of questions from you in relation to this subject matter. In view of the resources being expended on answering these questions we will consider whether future requests for information are vexatious.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).