

Reference: 02210589

Information Requests
information.requests@ofcom.org.uk

9 July 2026

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning Online Safety Act Financial Penalties and Starlink Spectrum Licence Holdings.

We received this request on 11 June 2026 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request & our response

I request, under the Freedom of Information Act 2000, the following information:

1. The total number of financial penalties formally imposed under the Online Safety Act 2023 from the Act's implementation to the date of this request, and the total sterling value of those penalties in aggregate.

Information in scope of your request can be found here [Other financial reporting](#). Information on fines which have been issued can be also found in our [Enforcement Bulletin](#).

2. For each penalty imposed: the date of imposition, the sterling amount, and whether Ofcom has confirmed receipt of full payment, partial payment, or no payment - without identifying the recipient if Ofcom considers identification exempt.

Please see our response to Q1.

We are unable to disclose any further information in scope of your request, as we consider that its disclosure is exempt under the FOI Act. In particular, under section 44 of the FOI Act, information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Communications Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions, unless that business consents or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

3. Whether Ofcom holds any policy, guidance, or internal procedure governing the steps it takes to recover unpaid financial penalties imposed under the Online Safety Act 2023, including any referral to the courts or Treasury Solicitor. If such a policy exists, I request a copy or summary.

We do not hold information in scope of your request.

4. Whether Ofcom has, in relation to any penalty imposed under the Online Safety Act 2023, initiated civil recovery proceedings in any court. Yes or no.

We can confirm that we have not, to date, initiated civil recovery proceedings. Nevertheless, please note, that Ofcom takes the non-payment of penalties very seriously. We continue to assess our approach to debt recovery and how it interacts with other tools at our disposal in ensuring successful action is taken against bad actors and to deter market participants from engaging in non-compliant activity.

5. The number of Ofcom spectrum licences currently held by Starlink Internet Services Limited and/or Starlink Services LLC, and the scheduled expiry or review dates of those licences.

Please find information in scope of your request below.

	Subservice	Validity Date	Renewal Date	Company
1	308050 - Satellite (Non-Geostationary Earth Station)	-	31/10/2026	Starlink Internet Services Limited
2	308050 - Satellite (Non-Geostationary Earth Station)	-	30/11/2026	Starlink Internet Services Limited
3	308050 - Satellite (Non-Geostationary Earth Station)	-	31/10/2026	Starlink Internet Services Limited
4	308050 - Satellite (Non-Geostationary Earth Station)	-	31/10/2026	Starlink Internet Services Limited
5	308050 - Satellite (Non-Geostationary Earth Station)	-	30/11/2026	Starlink Internet Services Limited
6	308010 - Satellite (Earth Station Network)	-	30/11/2026	Starlink Internet Services Limited

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).