

Reference: 02217530

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

22 July 2026

## Freedom of Information request: Right to know request

Thank you for your request concerning supplier information - security requirements.

We received this request on 25 June 2026 and we have considered your request under the Freedom of Information Act 2000.

### Your request & our response

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*I would be grateful for the following, regarding your procurement / supplier-onboarding processes:*

*1. Do you require suppliers (or prospective suppliers) to complete an information-security questionnaire or assessment as part of procurement, onboarding, or due diligence?*

Yes, where appropriate. Further details are provided in response to questions 2 and 3 below.

*2. If so, please provide a blank copy of the questionnaire(s) currently in use, noting any standard it references (e.g. Cyber Essentials, ISO/IEC 27001, NIST).*

Ofcom does not use a standard information security questionnaire or a fixed set of questions for all procurements. Information security assessments are undertaken on a case-by-case basis, with the nature and scope of the assessment determined by the specific goods or services being procured. Consequently, we do not hold a generic questionnaire that can be provided in response to your request.

*3. Separately, do you require suppliers (or prospective suppliers) to hold Cyber Essentials, or an equivalent information-security certification, as a condition of doing business with you? If so, which certification(s)? (If this applies only in certain cases - for example above a contract-value threshold - a brief note is welcome, but not necessary.)*

Requirements are considered on a case-by-case basis and are proportionate to the nature of the goods or services being procured and the associated security risks. Suppliers may be required to demonstrate appropriate information security controls where this is relevant to the procurement.

Yours sincerely,

Information Requests

**Request an internal review**

If you are unhappy with the response you have received to your request for information or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).