

Reference: 2179405

Information Requests

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28 April 2026

## Freedom of Information request: Right to know request

Thank you for your request for information to the Communications Consumer Panel about their procurement.

We received this request on 27 March 2026 and we have considered it under the Freedom of Information Act 2000 ('the FOI Act').

### Your request and our response

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*This request is submitted under the Freedom of Information Act 2000. Please respond within the statutory 20 working days. If any part of this request is exempt, please identify the exemption and disclose what you can.*

*General Information:*

*How many sites are part of this organisation?*

*Are utilities (gas, electricity, water) procured collectively on behalf of all schools, or by individual academies?*

*Who is responsible for procurement decisions relating to utilities? (Please state job title) How does the organisation ensure compliance with DfE / ESFA and public procurement regulations when procuring energy?*

*Does the organisation use a DfE-approved framework for energy procurement? If yes, which one?*

*Does the organisation have any sustainability or Net Zero objectives that influence procurement decisions? If yes, please summarise.*

*Energy Procurement & Pricing*

*How are your electricity and gas contracts procured? (e.g. direct with supplier, via broker/TPI, via framework) Which framework, DPS, or third-party broker/TPI is or was used? Please state the name.*

*When was your current electricity contract signed or agreed?*

*When was your current gas contract signed or agreed?*

*What is the current contract end date for your electricity supply?*

*What is the current contract end date for your gas supply?*

*Who is your current electricity supplier?*

*Who is your current gas supplier?*

*If your electricity contract is fixed price, what is the current unit rate (p/kWh)?*

*If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.*

*If your gas contract is fixed price, what is the current unit rate (p/kWh)?*

*If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.*

*What is the current standing charge (p/day) for electricity and gas?*

*Was a broker or Third Party Intermediary (TPI) involved in arranging your current contracts? If yes, please state their name.*

*What commission, broker fee, or TPI payment was paid in connection with your current gas and/or electricity contracts? Please state the amount per meter, per contract, or as a p/kWh uplift. If the organisation does not hold this information, please confirm whether it has been requested from the broker or supplier.*

*How many suppliers submitted quotations for your most recent electricity and gas procurement?*

#### *Metering, MOP, DA & DC Arrangements*

*(MOP = Meter Operator | DA = Data Aggregator | DC = Data Collector- these are contracted services that determine how your energy data is captured and settled) Are any of your electricity meters Half-Hourly (HH) settled (Profile Class 00)?*

*If yes, how many HH meters does the organisation have, and across which sites?*

*Who is the current Meter Operator (MOP) for your electricity meters?*

*When was the current MOP contract signed, and what is its end date?*

*Who is the current Data Collector (DC) and Data Aggregator (DA) for your electricity meters?*

*What charges are applied for MOP, DA, and DC services? Are these shown as a separate line item on bills, or embedded within the unit rate?*

*Were MOP, DA, and DC contracts competitively tendered, or were they assigned by the supplier or framework?*

#### *Energy Monitoring & Management*

*Does the organisation currently have any form of energy monitoring in place? (e.g. AMR, smart meter portal, half-hourly data access, real-time dashboards) If yes, which sites have monitoring, and what type is in place at each? Please distinguish between: real-time | live data | half-hourly/ Day+1 data | monthly smart read only | manual reads only Which platform, portal or software is used to view or analyse energy consumption data?*

*Is gas consumption monitored separately to electricity? If yes, how?*

*Does the organisation receive automated alerts for unusual or excessive energy consumption (e.g. overnight or weekend usage)?*

*Does the organisation receive any bill validation or bill checking service, from a broker, consultant, or software platform?*

*Has the organisation undertaken any energy audits, Display Energy Certificate (DEC) assessments, or ESOS compliance reporting in the last three years?*

*Has the organisation ever used energy data to identify and evidence savings? If yes, please give a brief summary.*

#### *Water Procurement & Monitoring*

*How are your water and wastewater contracts procured?*

*Which framework, DPS, or third-party was used? Please state the name.*

*When was your current water contract signed or agreed?*

*What is the current contract end date for your water supply?*

*Who is your current water supplier?*

*What unit rate (p/m<sup>3</sup>) are you currently paying for water and wastewater, if known?*

*How many suppliers submitted quotations for your most recent water procurement?*

*Was a broker or TPI used in procuring your water contract? If yes, please state their name and any fee or commission paid.*

*Are there any additional services included such as leak detection, water efficiency, or bill validation? If yes, please describe.*

*Does the organisation have any water monitoring or sub-metering in place to detect leaks or track consumption at site level?*

*If any part of this request is considered exempt under the Act, please identify the specific exemption applied and provide all information that can be disclosed.*

We have investigated your request and can confirm the Communications Consumer Panel ([Communications Consumer Panel \(CCP\)](#)) does not hold this information.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).