

Reference: 02201032

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

5 June 2026

## Freedom of Information request: Right to know request

Thank you for your request for information about IWG PLC Information Society Service Notifications. We received this request on 19 May 2026 and we have considered your request under the Freedom of Information Act 2000.

### Your request

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*Can you please provide the notifications to OFCOM by IWG plc or its subsidiary brands (e.g. Regus, HQ, Spaces) of the information society services it provides on a commercial basis.*

*This includes the following services provided by IWG Plc:*

- Priority internet access (where each office occupant of an IWG solution has to be subscribed to use it)*
- Directly line Internet access with dedicated IP address within a dedicated IWG working space.*

### Our response

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We do not hold this information -we have searched our systems and can confirm we have no records of services provided by IWG PLC, Regus or Spaces to Ofcom.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).