

Reference: 02204557

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

22 June 2026

## Freedom of Information request: Right to know request

Thank you for your request for information concerning complaints from The Good Law Project. We received this request on 27 May 2026 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

### Your request & our response

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*1. Please treat this as a request pursuant to the Freedom of Information Act 2000 to provide the following recorded information held by OFCOM:*

*(a) The following documents referred to in the Reindorf Opinion, and in particular:*

*(i) The Good Law Project complaint dated 18 July 2025 (paragraph 27)*

*(ii) The reasons provided to the Good Law Project on 17 September 2025 (paragraph 30)*

*(iii) All further communications between Good Law Project and OFCOM regarding the Good Law Project complaint of 18 July 2025, including but not limited to the correspondence of 31 October 2025 (paragraph 31), and OFCOM's letter of 23 March 2026 (paragraph 31).*

*(iv) All internal documents, communication, drafts and file notes relating to the Good Law Projects complaint of 18 July 2025 and OFCOM's internal consideration of that complaint.*

*If any of this information is already in the public domain, please direct us to it, or provide a link to the relevant section of your disclosure log.*

By way of background, complaints about broadcast standards are carefully assessed under the [Ofcom Broadcasting Code](#) ("the Code") which sets standards for programme content that all Ofcom licensees must follow.

In line with our published [complaints procedures](#), we review every complaint we receive to consider whether it raises potentially substantive issues under the Code which warrant investigation by Ofcom. If we consider that these standards may have been breached, we will investigate. You can find decisions about complaints we have considered in [Ofcom's Broadcast and On Demand Bulletin](#), published every fortnight on our website.

Turning to your specific request, while we hold this information, other than what is already published (as set out below), we believe it is exempt from disclosure under section 44(1) of the FOI Act. Section 44(1) of the FOI Act provides that information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Communications Act"). Under

this section, we are prohibited from disclosing information with respect to a particular business – in this case, Talk – that has been obtained in the exercise of our regulatory functions, unless that business consents or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

We note that the Good Law Project has published information about its complaint of 18 July 2025 to Ofcom on its website – see: [TalkTV’s transphobic hate breaks broadcasting law | Good Law Project](#)

The Good Law Project then published an update on 5 November 2025, which included a link to a redacted version of Ofcom’s reasons of 17 September 2025 – see: [Ofcom won’t investigate TalkTV’s transphobia – we’re taking a stand | Good Law Project](#)

As you are aware, Ofcom’s decisions to which the reasons of 17 September 2025 relate were withdrawn. The Good Law Project published a further update on 27 November 2025, which included a link to a redacted version of our letter to them of 25 November 2025: [TalkTV: Ofcom bows to pressure | Good Law Project](#)

Ofcom conducted new assessments and published reasons for its decisions to not investigate ten Talk programmes on 23 March 2026. These decisions contain Ofcom’s consideration of the Good Law Project’s complaint: <https://www.ofcom.org.uk/siteassets/resources/documents/about-ofcom/bulletins/broadcast-bulletins/2026/542/complaint-assessment-various-programmes-talk-due-impartiality-harm-and-offence.pdf?v=414827>

The Good Law Project published a further update on Ofcom’s decisions on 27 March 2026, which included a link to a redacted version of our letter to them of 23 March 2026 – see: [Ofcom will hold TalkTV’s transphobic hate to account | Good Law Project](#)

Ofcom’s investigation into the 11<sup>th</sup> Talk programme, which featured your client Helen Joyce, is ongoing.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner’s Office](#).

