

Reference: 02163902

Information Requests
information.requests@ofcom.org.uk

16 March 2026

Freedom of Information request: Right to know request

Thank you for your request for information about fines for adult services websites regarding age checks.

We received this request on 16 February 2026 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

Your requests & our response

- How much (total) in GBP has Ofcom fined porn companies which failed to introduce age checks?

The total is £3,361,000 excluding any applicable daily penalties.

- How much (total) in GBP has Ofcom recovered from porn companies which failed to introduce age checks?

- How much (total) in GBP is outstanding and remains to be paid by porn companies fined for failing to introduce age checks?

Whilst we hold this information, we are withholding this as we consider it is exempt from disclosure under section 44(1) of the FOI Act. Section 44(1) of the FOI Act provides that information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions in relation to the online safety act, unless that business consents or one of the statutory gateways under section 393(2) of the Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

Ofcom publishes details of all fines on our website; they can be found on our [Enforcement Bulletin](#).

We have also recently published this [bulletin](#) on our website which you may find useful.

Any further updates, including if we were to conclude an investigation and impose any additional penalties, will be published to the bulletin. You can also [subscribe to email updates](#) for the areas/sectors you are interested in.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).