

Reference: 02167968

Information Requests
information.requests@ofcom.org.uk

20 March 2026

Freedom of Information request: Right to know request

Thank you for your request for information about mobile phone coverage for O2 and Vodafone in 2022-24.

We received this request on 26 February 2026 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

We are seeking information regarding mobile phone coverage within the area we live, [REDACTED]

We are particularly interested in the coverage for O2 and Vodafone between 2022 and 2024.

Do you hold this information and if so, how do we go about obtaining it?

Our response

We recommend you contact the Mobile network operators for the requested information.

Ofcom does not hold live mobile coverage data indicating the actual network status. Mobile network operators provide Ofcom with modelled signal strength estimates which are predictions of coverage and are therefore not suitable for determining actual coverage at a specific postcode at a specific time.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).