

Reference: 02141811

Information Requests
information.requests@ofcom.org.uk

4 March 2026

Dear,

Freedom of Information request: Right to know request

Thank you for your further request for information concerning the suppression of content related to China and actions taken. We note that this request is in response to a previous request: [suppression of content related to China on TikTok](#)

We received your request on 12 February 2026 and have considered it under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"Please could you help me refine my request? Could you then provide me with the number of reports Ofcom has received of content related to China being suppressed online in the last five years? What action has Ofcom taken as a result?"

Our response

Having checked our records, we have identified one complaint that appears to fall within the scope of your request.

By way of context, please note that the Online Safety Act 2023 does not grant Ofcom the power to adjudicate on individual complaints. Ofcom's role in relation to online safety is to make sure platforms implement appropriate systems and processes to fulfil their legal duties. However, we can use insights from [complaints reported to us](#) to help us assess, more generally, how regulated services protect users.

Yours sincerely

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).