

Reference: 02163911

Information Requests
information.requests@ofcom.org.uk

17 March 2026

Freedom of Information request: Right to know request

Thank you for your request for information concerning a telecom mast in Derby DE21.

We received this request on 17 February 2026 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act') and the Environmental Information Regulations 2004 (the "EIR").

Your request & our response

Please would you provide me with the following information regarding mast reference:

MBNI [REDACTED] sited at [REDACTED], Derby DE21 [REDACTED]

- 1. The date of installation of this mast.*
- 2. The name and address of the installation company.*
- 3. Would you confirm any validation supplied at the time of installation that the mast complies with ICNIRP radiation output levels.*

In answer to questions 1 to 3, we do not hold this information. You would need to contact the owner of the mast. There should be contact information on the displayed notification.

If the pole can be identified as belonging to Openreach then you may use their virtual assistant ("Eiva") accessible from [here](#), which has a button for 'Objecting to poles' and 'Contacting us'.

If you cannot identify the provider from the notification on the pole, you may wish to contact your local authority's planning department, with whom communications providers would liaise regarding pole siting matters, and who may be able to assist with your enquiry.

- 4. The dates upon which EMF measurement surveys were conducted to ascertain radiation levels since installation and up until the present date.*
- 5. For each of these dates, the readings obtained including the frequency bands and the associated percentage of ICNIRP reference levels.*

In answer to questions 4 and 5, we have not conducted a survey at this site.

You may wish to refer to our [website](#) which contains some useful information about mobile phone masts.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).