

Reference: 02165862

Information Requests
information.requests@ofcom.org.uk

2 March 2026

Freedom of Information request: Right to know request

Thank you for your request for information about tier 1 service providers.

We received this request on 23 February 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request

Under sections 362AI and 368HD Communications Act 2003 OFCOM is required to establish and maintain lists of designated internet programme services and regulated television selection services and their providers, and lists of Tier 1 providers which list must include contact details which may be used by members of the public wishing to contact a Tier 1 service.

These lists are to be published on a publicly accessible part of the OFCOM website.

Could you please provide me with the URL to the part(s) of your website where I can access these lists and/or provide me with a copy of each of the current lists.

Our response

We have interpreted your request as referring to notified Video on Demand services (VOD) and On-Demand Programme Service providers (ODPS).

You can see the information regarding these providers [here](#).

Their contact details are available through the [list of providers currently notified to Ofcom](#).

For completion, there is also a [list of regulated Electronic Programme Guides \(EPGs\)](#). These are the guides that show you what is available and allow you to choose a channel.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).