

Reference: 02166949

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

3 March 2026

## Freedom of Information request: Right to know request

Thank you for your request for information about transdermal weight-loss patches complaints.

We received this request on 25 February 2026 and we have considered your request under the Freedom of Information Act 2000.

### Your request & our response

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*1. Has Ofcom received any complaints from the public regarding the advertising or promotion of transdermal weight loss patches on social media platforms regulated under the Online Safety Act 2023?*

*If yes, please provide:*

- 1. The number of complaints received, broken down by platform and by year from January 2025 to February 2026.*
- 2. The nature of the complaints received.*
- 3. The outcome of any complaints.*

### Our response

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In line with your request, we conducted a search of complaints logged with Ofcom using the following description filters:

*“transdermal, weight loss, weight-loss, slimming, fat burning, metabolism, patch, patches.”*

These terms provided no results relating to complaints regarding transdermal weight loss patches. Any further searches with more specific terms also showed no results. We therefore confirm we have had no complaints from the public regarding the advertising or promotion of transdermal weight loss patches on social media platforms.

Yours sincerely,

Information Requests

#### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will

try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).