Reference:

Information Requests
information.requests@ofcom.org.uk

10 November 2026

Freedom of Information request: Right to know request

Thank you for your request for information concerning National Grid in order to instigate an RFI issue.

We have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

We note that this request is a follow up to previous requests on the same issue – see the published responses here: Complaint - radio interference St Johns Wood; RCA Complaint data - radio interference St Johns Wood NW8; and contact details St Johns Wood sub-station

Your request

*I regret to say that **Joint Radio Company** seems to be quite irrelevant to the question raised by my FOIR which related to radio interference caused by equipment operated by National Grid Electricity Transmission plc.*

In the circumstances I would be grateful if you would reconsider my request which sought to know whom Ofcom would contact at National Grid in order to instigate a RFI issue.

Our response

Ofcom's field engineers, if a problem was investigated, would go to the site and speak to whoever is there. This would be in respect of radio interference complaints.

If there was interference to radio or TV reception, then we would go to the BBC Radio and Television Investigation Service (tel 03709 016789). Under the BBC Charter, they can provide advice and assistance to all commercial TV and Radio complaints, only escalating to Ofcom when necessary.

We note the 'radio frequency interference' you have previously mentioned is caused by HV/EHV supplies at a power sub-station. As that is not interfering with 2-way radio then we would go to the BBC or to the Name on the gate of the station. Using a Google Earth search we have found a number on the gate at the St Johns Wood substation – 0800 404090.

If an issue is health related then we would refer individuals to the UK Health Security Agency.

We do not hold any contacts in respect of radio frequency interference as the contacts we deal with are in regard to radio licences and spectrum use, not radio frequency interference.

We apologise for the delay in responding to your enquiry, however we note you have contacted Ofcom on a number of occasions about similar issues. Ofcom has limited resources and we are unable to add anything further to what we have said already. We are minded to consider any further requests on the same or similar issue to be vexatious.

Yours sincerely,

Information Requests

Request an internal review
If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further
If you are unhappy with the outcome of our internal review, then you have the right to complain to the Information Commissioner's Office.