Reference: 02331132

Information Requests
information.requests@ofcom.org.uk

11 November 2026

Freedom of Information request: Right to know request

Thank you for your request for information concerning Ofcom enforcement decisions on non-consensual intimate images removal within 48 hours. We received this request on 27 October 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request & our response

Ofcom enforcement decisions on non-consensual intimate images removal within 48 hours

Number of claims submitted to Ofcom regarding the above, number of investigations and enforcement decisions regarding the above and number of fines issued following non-compliance of the above.

We have interpreted "Number of claims" to mean the number of complaints made to Ofcom about services in relation to the takedown of non-consensual intimate images under new duties introduced by the Crime and Policing Act 2026 to take down these images within 48 hours.

It is useful to note that the duties set out that services should allow individuals to report content for take down within 48 hours directly to them, rather than to Ofcom.

We have not yet published our consultation on how services should comply with the 48-hour takedown duties. Work is already underway and we will publish our consultation by the end of the year. However, we have not received any complaints so far, nor have we opened any investigations, enforcement decisions or fines in relation to compliance with the 48-hour take down duties.

Any decision to an open an investigation would be published on our website, along with any subsequent decisions and/or fines. You may find it useful to understand our wider compliance work in relation to non-consensual intimate image in this enforcement bulletin.

Yours sincerely,

Information Requests

Request an internal review
If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further
If you are unhappy with the outcome of our internal review, then you have the right to complain to the Information Commission.