

Reference: 02299175

Information Requests
information.requests@ofcom.org.uk

29 October 2026

Freedom of Information request: Right to know request

Thank you for your request for information about the future of Video on Demand (VoD) regulation. We note this is a narrowed request based on your [previous request](#).

We received your original request on 11 September, your further clarified your request on 9 October 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request

I am making a request for information under the Freedom of Information Act 2000.

I would like to request copies of all documents and records held by the Policy team and the Parliamentary team, respectively, relating to the Government's plans to "boost Britain's broadcasters and protect viewers on video-on-demand channels", as referred to in the following Government press release:

<https://www.gov.uk/government/news/new-plans-to-boost-britains-broadcasters-and-protect-viewers-on-video-on-demand-channels>

Following the advice provided in FOI decision 02282298 dated 8 October 2026, I am also happy to narrow the scope of my request to information relating specifically to the future of Video on Demand (VOD) regulation.

If this scope is still considered too broad, I would be willing to further narrow the request to information containing any reference to Netflix, including, where relevant, references to the television series The Crown.

The requested information covers the period from 1 October 2020 to 31 December 2021.

Our response

Our response is in relation to the further narrowed scope, 'information containing any reference to Netflix including references to The Crown'. This is because we consider "information relating to the future of Video on Demand (VOD) regulation" would still likely be withheld under section 12 of the FOI Act, as this phrase remains broad and would require manual review and an element of subjectiveness as to what constitutes 'future of' VoD information.

We have searched our systems and we do not hold information in scope of Netflix including references to The Crown.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).