

Reference: 02273990

Information Requests
information.requests@ofcom.org.uk

22 September 2026

Freedom of Information request: Right to know request

Thank you for your request for information concerning a mobile phone mast on [REDACTED], Haywards Heath.

We received this request on 24 August 2026 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act') and the Environmental Information Regulations 2004 (the "EIR").

Your request & our response

I am writing to request information that Ofcom holds regarding the mobile phone mast on [REDACTED], Haywards Heath. I understand the site may be described as:

"Transmitter Mast Highway Site (shared 38044), [REDACTED], Haywards Heath."

We are therefore requesting information and reports that may already be held by Ofcom.

In particular, please could you let us know:

** Whether Ofcom has carried out any EMF measurements, audits, inspections or compliance checks relating specifically to this mast, and the dates on which these took place.*

** Whether copies of any measurement reports or results are available.*

Ofcom has not carried out any EMF measurements, audits, inspections or compliance checks relating specifically to this mast or in the postcode area where this mast is located (RH16).

However, we have carried out measurements on monopole masts similar to the one you have highlighted above. These are published on our [website](#) (please see the reports under the 'Monopole mast measurements' heading). These reports show that the EMF levels in close proximity to monopole masts (i.e. between 5 and 40m from the antenna) are well within the internationally-agreed limits for general public exposure.

Our measurement programme is ongoing and we will continue to publish reports of measurements taken in new locations as these become available.

** Whether Ofcom holds information about the technologies currently operating from the site, including whether 4G, 5G, or both are in use.*

Ofcom issues licences to Mobile Network Operators (MNOs) on a national basis - they are free to implement any combination of frequency band(s) they are licenced for and use any mix of 2G, 4G & 5G the MNO(s) deem appropriate for the site. We confirm that 2G, 4G and 5G were deployed at this site as at 1 July 2026.

** Whether Ofcom holds information about any recent upgrades, changes or works carried out at the site that could affect its transmissions or EMF emissions.*

We do not hold this information.

** Whether Ofcom holds any information about planned or proposed upgrades or changes.*

We do not hold this information.

** Whether Ofcom has identified any compliance concerns or taken any action in relation to this site.*

We have not identified any compliance concerns or taken any action in relation to this site.

I appreciate that you may not hold all of this information. If any of the information requested is not held by Ofcom, I would be grateful if you could let me know which parts are not available and, where possible, advise which organisation may hold the relevant information.

Mobile network operators (MNOs) have licences issued by Ofcom which authorise the use of blocks of spectrum on a national basis, for which they self-plan their assignments and rollout. Ofcom does not hold information about where and when 5G will be deployed in the future. Licences have been issued on the basis of technology and service neutrality, which means that the user can decide what technology to use or service to provide in a particular frequency band as long as it complies with the technical conditions we have set.

However, MNOs' websites may contain information relating to their future plans for 5G deployment and all mobile network operators ([Vodafone/Three](#), [Virgin Media O2](#) and [EE](#)) have coverage prediction maps on their websites, available to the public, which can be searched to see whether an area has 5G coverage.

You may also wish to refer to our [website](#) which contains useful information about Ofcom's role in relation to EMF.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).