

Reference: 02278008

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

11 September 2026

## Freedom of Information request: Right to know request

Thank you for your request for information about the document Oftel Technical Requirement (OTR) 002.

We received this request on 27 August 2026 and received clarification on 2 September 2026. We have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

### Your request

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*I've been trying to track down a copy of a document called:*

*Oftel Technical Requirement (OTR) 002, Approval requirements for Payphones connected to Public Switched Telephone Networks (published in October 1991). I was wondering if you might be able to provide a copy of this document?*

*I was also wondering if I might be able to have a list of other Oftel Technical Requirement documents that were published?*

### Our response

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Please find attached the document *Oftel Technical Requirement(OTR) 002*.

Additionally, we have attached a list of all Oftel documents held. However, please note the links in the document are not active.

Yours sincerely,

Information Requests

#### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

#### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).