

Reference:02251974

Information Requests
information.requests@ofcom.org.uk

18 September 2026

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning Online Safety Act Fines and Enforcement Notices.

We received this request on 29 July 2026 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act"). We subsequently asked you to clarify your request and we received this on 20 August 2026.

Your request & our response

"I am writing to make a request under the Freedom of Information Act 2000 concerning financial penalties and enforcement notices issued under the Online Safety Act 2023.

You clarified your request and provided the following explanation:

"By "enforcement notice" I intended to capture any formal enforcement step taken by Ofcom under the Online Safety Act 2023, specifically: confirmation decisions issued under section 110, use restriction notices issued under section 118, and any warning notices issued as a precursor to a confirmation decision. I would be grateful if you could answer points 3 and 4 on that basis."

Please provide the following information:

1. The total value of financial penalties issued under the Online Safety Act 2023 to date.

Ofcom publishes a list of financial penalties issued here: [Other financial reporting](#). From 1 April 2026, this table includes the sector which each penalty relates to.

Fine information can also be found in our [Enforcement Bulletin](#).

2. The total value of financial penalties issued under the Online Safety Act 2023 that remain outstanding (unpaid) as of the date this request is processed.

Please see our response to Question 1.

We consider any further information in relation to the non-payment of fines is exempt from disclosure under section 44(1) of the FOI Act. Section 44(1) of the FOI Act provides that information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions in relation to

the Online Safety Act, unless that business consents or one of the statutory gateways under section 393(2) of the Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

3. The total number of enforcement notices issued under the Online Safety Act 2023 to date.

We have issued a total of 11 Confirmation Decisions under the Online Safety Act 2023.

4. The total number of enforcement notices issued under the Online Safety Act 2023 that have been complied with, and the number that remain outstanding.

We can confirm we do hold information in scope of your question, however are unable to disclose this information as we consider that its disclosure is exempt under the FOI Act. In particular, under section 44 of the FOI Act, information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Communications Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions, unless that business consents or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).