

Reference: 02284868

Information Requests
information.requests@ofcom.org.uk

29 September 2026

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning Online Safety Act fines and payments.

We received this request on 17 September 2026 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"Under the Freedom of Information Act 2000, please provide the following for every financial penalty imposed under the Online Safety Act 2023 up to the date of this request:

- * Company name and date the penalty was imposed.*
- * Penalty amount, including any daily penalties.*
- * Original payment deadline and any revised deadline.*
- * Amount received and date of each payment.*
- * Outstanding balance.*
- * Whether payment or recovery is suspended pending an appeal."*

Our response

Ofcom publishes a list of financial penalties issued here: [Other financial reporting](#). From 1 April 2026, this table includes the sector which each penalty relates to, including online safety.

Fine information can also be found in our [Enforcement Bulletin](#).

Ofcom has published information on financial penalties that have not been paid by [AVS Group Ltd](#) and by the [provider of an online suicide discussion forum](#).

You may also find [this webpage](#) about the steps Ofcom takes when a company does not pay a fine useful.

We consider any further information in relation to the payment/non-payment of fines by specific companies is exempt from disclosure under section 44(1) of the FOI Act. Section 44(1) of the FOI Act provides that information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Act"). Under this section, we are prohibited from disclosing information with respect to a particular business that has been obtained in the exercise of our regulatory functions in relation to the Online Safety Act, unless that business consents or one of the statutory gateways under section 393(2) of the Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).