

Universal service obligation is the only way to ensure that BT are obliged to work with customers in remote areas to address not spots or slow speeds. I live in a rural village where my near neighbours are fibre enabled but I, together with a dozen or so other homes are just a bit too far from the cabinet. If BT are required to provide detailed mapping of homes that aren't covered by fibre roll out then they, or other providers, will be able to identify and price more accurately the relatively easy wins for roll out into the final 5%. At present, exchange/cabinet level data makes it impossible for those homes affected to get adequate detail from BT to plan how to address their situation.

Clarity will be needed for customers and providers to establish what a reasonable contribution might be for those properties considered less commercially viable to supply with fibre - and the ability to revisit as technology advances