

We dream of 10mbps. We are charged full price for appalling service(1.6mbps when the wind is in the right direction and less than 1 at other times. We are in the middle of England with street lights etc. so certainly remote. Please do not assume that we are not interested. To top it all, I was told yesterday by an USP that they could not provide for us because our line-speed was less than 1.5. I also understand that our service should not be termed broadband since our speed is less than 2 mbps.