

Title:

Mr

Forename:

Peter

Surname:

Young

Representing:

Self

Organisation (if applicable):

Email:

What additional details do you want to keep confidential?:

No

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Additional comments:

Question 1:Are there areas of Ofcom's overall strategic approaches and purposes (outlined in paragraphs 2.4 to 2.10 above) that may need to change?:

Question 2:What are the issues and areas that should form Ofcom's priorities or major work areas in 2015/16?:

Work on non-geographic numbers must continue. There is still widespread public misunderstanding of charging for 03 numbers. Some think 0300 numbers are free. Many think that 034 numbers are overpriced similarly to 084 numbers.

Work needs to be done on Royal Mail's management of the postal address file. Currently it

appears able to delete or alter entries without adequate checks to ensure the changes may harm existing addressees.

Question 3:Are there any specific areas for deregulation or simplification in the coming year?: