

Consultation response form

Please complete this form in full and return via email to annualplan2018@ofcom.org.uk or by post to:

Annual Plan Team, SITE
Ofcom
Riverside House
2A Southwark Bridge Road
London SE1 9HA

Consultation title	Proposed Annual Plan 2018/19
Full name	Roger Mann
Contact phone number	
Representing (delete as appropriate)	Self
Organisation name	
Email address	
We will keep your contact number and email address confidential. Are there any additional details you want to keep confidential? (delete as appropriate)	Nothing
For confidential responses, can Ofcom publish a reference to the contents of your response?	Yes

Your response

Do you have any comments on our proposals?	<p>Confidential? – N</p> <p>Para 3.4 Promote competition and ensure that markets work effectively for consumers</p> <p>One of the main barriers to people moving to a different ISP is the necessity to change email address, unless you have your own domain name. email addresses should be portable, just as telephone numbers are. It is technically possible to do this but ISPs are reluctant to do so. Some, such as BT, permit you to keep your address for a charge. This should be free to encourage competition.</p>
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